

An Overview



Why Use Email Marketing?

- O Most cost-effective digital marketing method available
- O For every \$1 spent on email marketing, most businesses can expect to receive \$38 in eventual revenue*
- O Builds and strengthens relationships with potential and existing clients
- Creates top-of-mind awareness of your brand, even when your messages are unopened

*Source: Direct Marketing Association

Know the Rules

- Sending unsolicited emails is against federal Law specifically the <u>CAN-SPAM Act</u>
- O You must obtain a client's permission to send email communications opt-in
- Opt-In can be oral or written via a checkbox on a web form
- All emails must contain a way for users to opt out all reputable services like
 Constant Contact have this feature built in
- Never use Outlook, Gmail or other non-bulk email platforms to send mass email

Frequency: How Often Should You Send?

- O There is much debate about ideal sending frequency
- People are less resentful of frequent contact if the message contains news and/or helpful information
- O 61% of consumers enjoy receiving emails weekly~
- Downward trends in 'open rates' over time can indicate if you are sending messages too frequently

Tips for Building Your List

- Leverage existing client data from sources like Redtail
- O Be sure that your staff asks every caller for their email address
- O Add email sign-up forms and pop-ups on your website
- O Install sign-up forms on your social media pages
- O Print the sign-up link on your business card
- O Use incentives to capture emails

Use Incentives to Capture Names

- Exclusive information not found on website
- How-to guides
- White papers
- Forms, toolkits and quizzes
- Giveaways
- Sweepstakes

Good Campaigns Begin with Clear Goals

- Expose clients to new tools and offerings
- O Introduce them to new staff
- O Provide helpful info about non-financial matters
- O Ask Them for Referrals
- O Keep them informed about events

Note: Advisor Products email marketing includes calendar workflows to encourage readers to register for live events or webinars

What Kinds of Emails Should You Send?

- O Provide readers with helpful financial news including:
 - O How to save money on taxes
 - O Reduce investing fees
 - O Utilize focused financial planning techniques
- Original blog post content
- O Third party articles
- O Financial Videos

Types of email messages

O Newsletters

- Typically contain multiple content areas
- Are great for passing along detailed info
- O Can utilize interactive features like polls and calls-to-action
- O Don't assume all content will be read

O eBlasts

- Shorter and usually about a single subject
- O Should be able to be read in a minute or less

Video Messages

- Videos Messages Have higher than average open rate^
- O They can be combined with other news and calls-to-action Note: Advisor Products video library features weekly news in both video and text, plus calls-to-action for event registration, requesting appointments, and other interactive features

^ Source: Marketing Land

How to Create a Successful Message

- O Keep it simple and concise
- O Use a hierarchy, with the most important info at the top
- Organize text for quick reading use sections & bullets
- O Stick to simple fonts
 - O 24 40 point for headlines
 - O 14-16 point for body text
- O Include links to your site

Use the AIDA model

- O Powerful images attract **Attention**
- O Make sure the headline captures Interest
- O Compose the text to create **Desire**
- O Clearly ask the reader to take **Action**

Layout Tips

- O Use a strong headline
- O Use subheads for longer headline concepts
- O Use one prominent graphic
- O Use bullets, numbers, bold text and sidebars to break up longer text
- Use buttons & compact graphics for calls-to-action
- Include multiple links to your website

Make Sure to Include a Call-to-Action

- O Encourage them to schedule portfolio reviews
- Include links to our appointment scheduling tools to make it easy for readers to schedule appointments online
- O Always include links to your website

Subject Line DOs and DON'Ts

- O Keep the subject on topic
- O Focus on benefits and offer value
- O Convey a sense of urgency
- O Use numbers & stats to support your message
- O Never use emojis
- O Avoid 'spam' words see a full list here

Be Consistent

- A series of messages sent at regular intervals is the most effective way to build client relationships
- These 'drip' campaigns are 47% more likely to convert into prospects into clients+
- O Be consistent!

+ The Annuitas Group

Summary

- We hope you have enjoyed this presentation on Email Marketing
- For more information on this and other digital marketing solutions, please see our full <u>webinar series</u> or email <u>sales@advisorproducts.com</u> to schedule a **FREE** no-obligation consultation

